

# Yummy Fried Restaurant Thrives Through Expansion With PromptTech



## Overview

Yummy Fried Restaurant underwent a significant expansion, increasing its outlets from 8 to 24. As the business grew, the need for a software solution that could accommodate its growing needs arose. They required a solution that could manage and handle orders from all 24 outlets through a single call center and assign them to the nearest outlet. Their existing software provider could not meet this requirement.

Our software enabled a centralized feature for order-taking via phone calls for all 24 outlets. As their business continues to expand, PromptTech ensures that the required features are easily implemented. With PromptTech, there is a one-stop destination for all of their software needs.

## Before

- An outdated legacy software system that could not provide them with the necessary features for their growing business
- Required a centralized order-taking feature from a single call center for all 24 outlets
- Struggled with inefficiencies in managing the large-scale operations of their business.

## Why PromptTech

PromptTech offers customized solutions that can accommodate the restaurant's evolving needs with a focus on future functionality.

PromptTech serves as a one-stop destination for all of its software needs.

Our software enabled a centralized feature for order taking via phone calls from their single call center and assigning it to the nearest outlet.

## After

- Eliminated the need for multiple software vendors
- Seamless implementation of required features as needed leading to enhanced operational efficiency
- Streamlined order taking with the newly customized feature for processing orders from a single point
- Secure future functionality as they can leverage better scalability and flexibility with PromptTech



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