

# Revolutionizing Retail Efficiency: Retail Chain's Success Story With PromptTech's ERP Solution.



## Overview

A leading hypermarket and supermarket chain with a diverse network of branches in different locations were facing various challenges related to multi-branch management, department-specific inventory tracking, cost management, and inefficiency in operations. They sought an all-encompassing solution that would help them manage multiple hypermarkets and supermarket operations on a single platform. PromptTech's cutting-edge software, designed specifically for the large-scale operation of supermarkets and hypermarkets, turned out as the perfect solution for their different challenges. It encompassed pluggable custom modules to suit their requirements, streamlining their complex processes and ensuring operational efficiency.

## Before

- The hypermarket and supermarket branches of the chain were not connected under a unified system. They required a proper multi-branch management solution. They faced difficulties in managing and sharing information across different branches.
- They were met with frequent downtime as the existing system functioned solely in online mode, which led to a halt in operations and impacted customer service and sales.
- There was a lack of clarity in tracking stock levels and understanding department-specific performance.
- They required a comprehensive cost management feature for each department.
- They had different tax registration numbers for different branches and required a solution that would not affect their accounts or tax calculation when they transfer stocks within their branches.
- Many of the existing processes were manual, leading to delays and errors.

## Why PromptTech

PromptTech's highly customizable ERP platform has an extensive array of business modules that effortlessly accommodated their diverse business needs. Our pluggable custom modules solved the issues in all areas of their operations. The system continues to work both in online and offline mode and provides a tailored stock report for each department. Cost management was made easy with department-specific accounting and profit tracking. Our solution also generates a total report and stock valuation report against each tax registration number facilitating error-free tax calculation and accounts management.

## After

- Able to manage different supermarket and hypermarket operations on a single, easy-to-use platform.
- The operations are no longer affected by the unavailability of an internet connection. The newly implemented software facilitated a seamless cloud-backup feature and enabled the offline function of operations, eliminating frequent downtime.
- The custom inventory module in PromptTech's ERP solution enhanced department-specific inventory tracking and reporting.
- The solution facilitated comprehensive and seamless cost management for each department.
- Operations across different departments are now automated and streamlined. Also, the custom features enabled managing, tracking, and sharing information easily across different branches.
- Able to enjoy seamless accounting and tax calculation with the new features that let them value stock against each tax registration number.

## Testimonial

what our customer say

" Finding a suitable software solution that glues well with our large-scale operations across multiple branches of hypermarkets and supermarkets was a struggle. PromptTech's ERP solution is all-encompassing and highly customizable. It fits well with our business processes allowing us to take control of our multiple branches in a single place."

-General Manager



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